

INSTALLATION INSTRUCTIONS

ABOVE GROUND Rainwater Tank Installation

It is recommended that your rainwater tank be installed by a licensed plumber with experience in installing rainwater tanks. When installing above ground tanks, the following instructions must be noted:

- The tank site must be flat, level, well compacted and free from any rocks, stones, and sharp objects
- The prepared site must be at least 600mm larger in diameter than the rainwater tank
- A reinforced concrete slab is the ideal tank pad and must be greater than the diameter of the tank
- If material other than concrete is used, a retaining wall or surround must be provided to prevent erosion
- The overflow must be piped well clear of the tank to avoid undermining of the tank base
- A flexible hose of at least 300mm must be installed after the outlet valve to absorb any shocks or movement
- Modular tanks must be installed on a reinforced concrete slab.



FREIGHT DETAILS

Delivery regions

We deliver our rainwater tanks to regions on the New South Wales coast, and inland to Australian Capital Territory (ACT). This includes but is not necessarily limited to the following regions:

- Newcastle
- Central Coast
- Greater Sydney
- Wollongong
- Southern Highlands
- Shoalhaven
- ACT
- South Coast

If you are not sure whether you are covered by these areas, please feel free to give us a call.

Order and delivery process

Our rainwater tanks are made to order, with a lead time for manufacture which varies depending on our schedule. At the time of order, we will provide an indicative lead time; then, once your tank is made, you will receive a call from us to confirm a suitable delivery day. Prior to delivery, you will receive a call or a text to advise an approximate delivery time.

Requirements for onsite tank deliveries:

To allow for a smooth delivery process, we need you to confirm that we will have no difficulty in accessing your property, and that there will be someone home to assist and secure the tank.

We require clear access for a truck and trailer combination which is up to 19 metres long, 2.5 metres wide and 4.6 metres high. If this is not provided or is impossible, the driver will leave the tanks at the closest possible place.

In addition to the driver, we require at least one other able-bodied person present on site for the delivery to assist the driver with unloading the tank/s.

It is important to note that it is the owner's responsibility to store the tank securely to prevent it from rolling or blowing away if it is unable to be installed straight away.

It is also important to note that a Rotoplas rainwater tank delivery does not include positioning or installation. The delivery driver is responsible only for a kerbside drop, and any additional services are at the discretion of the driver and may incur additional cost.

